

**SWAMI RAMANAND TEERTH
MARATHWADA UNIVERSITY
KNOWLEDGE RESOURCE CENTER
FEEDBACK FORM**

We would like to hear from you, so please fill out this form to let us know how we have been doing.

SECTION A: General Information

Name : _____

School : _____

SECTION A:

Status in SRTMU Knowledge Resource Center :

- Faculty
- Student
- Non-Teaching Personnel
- Outside Researcher

Section Visited:

- Circulation
- Reference and Special Collection
- Multimedia /Internet
- Periodical
- Library office
- Acquisition
- Any other

Purpose of visit:

- For reference /research purposes
- To borrow materials
- To make use of the facilities
- Others _____

Frequency of Visit:

- Daily
- Weekly
- Monthly
- Others _____

SECTION B:

Help us evaluate our services by choosing the appropriate answer:

1. STAFF:

Behavior

- Excellent
- Very Good
- Good
- Fair
- Poor

Knowledge & Competency

- Excellent
- Very Good
- Good
- Fair
- Poor

Efficiency & Promptness

- Excellent
- Very Good
- Good
- Fair
- Poor

Effectiveness

- Excellent
- Very Good
- Good
- Fair
- Poor

2. ENVIRONMENT:

Cleanliness & Ambience

- Excellent
- Very Good
- Good
- Fair
- Poor

Lighting & Ventilation

- Excellent
- Very Good
- Good
- Fair
- Poor

Equipment & Facilities

- Excellent
- Very Good
- Good
- Fair
- Poor

3. SERVICES :

OPAC [Online Public Access Catalog]

- Excellent
- Very Good
- Good
- Fair
- Poor

Clientele assistance

- Excellent
- Very Good
- Good
- Fair
- Poor

Multimedia Services

- Excellent
- Very Good
- Good
- Fair
- Poor

Internet Services

- Excellent
- Very Good
- Good
- Fair
- Poor

Circulation Services

- Excellent
- Very Good
- Good
- Fair
- Poor

Reference /Special Collection Services

- Excellent
- Very Good
- Good
- Fair
- Poor

Periodical Services

- Excellent
- Very Good
- Good
- Fair
- Poor

4. COLLECTIONS:

Relevance

- Excellent
- Very Good
- Good
- Fair
- Poor

Sufficiency & Availability

- Excellent
- Very Good
- Good
- Fair
- Poor

Recency/Updatedness

- Excellent
- Very Good
- Good
- Fair
- Poor

Physical Condition

- Excellent
- Very Good
- Good
- Fair
- Poor

Variety

- Excellent
- Very Good
- Good
- Fair
- Poor

5. OVERALL IMPRESSION:

- Excellent
- Very Good
- Good
- Fair
- Poor

6. Do you have any suggestions on how we can serve you better?

Staff: _____

Environment and infrastructure

Services:

Collections:

Any other: _____

THANK YOU !!!

You may also send your questions, Comments and suggestions to: librarian.srtmun@gmail.com

Date: _____

Signature